

Covid-19 Travel Update

Dear Friends,

First, we would like to thank you for your patience and positivity through the COVID-19 pandemic, and we share your enthusiasm in celebrating travel again! We are closely monitoring the Centers for Disease Control and Prevention and World Health Organization's statements regarding COVID-19 and following guidelines from government agencies, State of California ([COVID19.CA.GOV](https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/COVID-19.aspx)) and the San Diego County Health Department ([Health Order \(sandiegocounty.gov\)](https://www.sandiegocounty.gov/healthorder)).

We are thrilled that on June 15th, California will no longer require masks and social distancing under most circumstances. That means that our guests will be able to dine, gather and enjoy just like old times, except with renewed gusto! Meanwhile, Bartell Hotels continues to follow heightened cleanliness and sanitation protocols as part of our ongoing commitment to ensuring the health and well-being of all our guests, colleagues and the communities we work and live in. As part of this commitment, all hotel colleagues continue wearing face coverings and limited housekeeping service is provided.

The Bartell Hotels Mission Statement affirms that through teamwork, respect and harmony in the workplace, we attain the highest degree of satisfaction for our guests by focusing on your individual needs and doing everything in our power to exceed your expectations. This mission drives us to attain the highest standard of cleanliness in our resorts for our guests and colleagues, and we are doing everything in our power to exceed your expectations for safety, comfort, and convenience.

On behalf of the entire Bartell Hotels team, we want you to know that when you are ready to 'relax and enjoy' in the ocean-kissed air of sunny San Diego, we will provide you with an enjoyable, gratifying and safe experience.

We look forward to hosting you and your family on your next visit to one of our San Diego resorts.

Yours truly,

Richard Bartell