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# HOTEL MANAGEMENT

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## GMs TO WATCH

### LEADERS GO BEYOND CALL OF DUTY TO INSPIRE TEAMS, DELIGHT GUESTS



## HM'S ANNUAL SURVEY ISSUE

### ONE-ON-ONE WITH JULIE ARROWSMITH

G6 Hospitality's chief financial officer started her career as a temporary administrative assistant, but put down roots in the hospitality industry nearly three decades ago. She's spent all of those years at G6, finding the journey professionally challenging and personally rewarding.



**ONLINE EXTRA:** FOR MORE ON G6 HOSPITALITY, VISIT [HOTELMANAGEMENT.NET](https://www.hotelmanagement.net)





**BARBARA THOMPSON**

*Best Western Island Palms Hotel and Marina*

**Give us a brief sketch of your background.**

"I grew up on Nantucket Island in a bed-and-breakfast. Meeting new people, interacting with people and providing great customer service was a way of life from the start. When I was old enough to work I put myself through college by waiting tables at the Jared Coffin House, a historic whaling mansion on Nantucket. It was there that I learned everything I know about fine dining and the perfect wines that accompany any dish. After college ... I landed in Los Angeles. One weekend trip to San Diego convinced me to move from L.A.

to beautiful San Diego where my first job was at Bartell Hotels at the Ramada on Hotel Circle. I have worked at Bartell Hotels ever since in every position there is in a hotel and a restaurant. I lead from experience and boots on the ground. I'm never afraid to jump in wherever I am needed to get the job done. I now run The Best Western Island Palms Hotel and Marina, one of the flagship Best Westerns in the United States.